

- The gift voucher can be used to purchase services at APLEND, s.r.o, directly when booking on the website [www.aplend.com](http://www.aplend.com) or [myaplend.com](http://myaplend.com) until the date specified as the voucher expiry date
- **The code on the voucher must be entered in the last step of the booking process in the "Gift voucher / Coupon" field.**
- The gift voucher can only be redeemed ONLINE when booking a stay with additional services of the company APLEND, s.r.o. r.o. according to the available capacities.
- **The value of the voucher is indicated on each voucher as an amount including VAT.**
- The client can also use several gift vouchers with a nominal value in one order.
- **If the price of the ordered services exceeds the value of the voucher, the difference in price must be paid.**
- If the price of the ordered services is lower than the value of the voucher, the customer has the option to use the remaining value of the voucher for additional services, which will be ordered exclusively ONLINE on [aplend.com](http://aplend.com) or [myaplend.com](http://myaplend.com).
- **In the event of cancellation of a service paid for with a gift voucher, if the client is entitled to a refund of the amount paid according to the cancellation conditions for stays, the amount of this service is refunded through a new voucher at the value of the cancelled service.**
- Once the gift voucher has been issued and paid for, the gift voucher is non-refundable and no refund can be claimed for the gift voucher.